



## CONTINENTAL'S EMERGENCY ROADSIDE ASSISTANCE PROGRAM

# TrukFix Program

TrukFix provides 24-hour toll-free access to over 1,400 commercial dealers in the U.S. who stock Continental brand truck tires and retreads, and General Tire brand truck tires. TrukFix can accommodate your fleet's emergency breakdown requirements for tires and tire related services.

One call to our emergency hotline, 877-TRUKFIX, triggers an immediate response to your emergency service needs.

### With TrukFix, Customer Accounts Receive:

- Professional service from our North American dispatchers.
- Real-time tracking of the incident until trucks are back on the road.
- Service case history reporting, complete with failure photos.
- Regulated, predictable pricing with simple, convenient billing.



**1-877-TRUKFIX**  
1-877-878-5349

# TrukFix Roadside Assistance Program

## About the TrukFix Program

TrukFix is Continental's emergency roadside assistance program. It is available in the U.S. to qualified National Account customers.

## Fulfilling Your Fleet Requirements

TrukFix can accommodate your fleet's emergency roadside assistance requirements. Share your preferences in advance via our online form, and TrukFix dispatchers will ensure that your needs are met. Tell us your tire/retread preferences, photo documentation requirements and more at [TrukFix.com](http://TrukFix.com).

## TrukFix Accounts Receive:



### Better Customer Service

- 24/7 access to professional North American dispatchers
- Verified network of commercial dealers who stock Continental and General Tire products for roadside assistance
- Request full service or simply locate the nearest dealer



### Better Communication

- Real-time tracking of the incident until trucks are back on the road
- Follow-up by our dispatchers ensures your repairs are completed
- Service case history reporting, complete with failure photos



### Better Pricing

- Regulated, predictable pricing as a published tire and service program
- Simple, convenient billing through our National Account invoicing system

## Real-Time Status Updates

TrukFix dispatchers stay in constant contact until the vehicle is back on the road. Your entire team can track the status in real-time via the mobile app.

## Robust Reporting

Log into the Conti360°Fleet Services portal at [Conti360Fleet.com](http://Conti360Fleet.com) to see case details including services performed, roll time and job notes.



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Interested in becoming a TrukFix Member or a TrukFix Service Provider?  
Contact your Continental Sales Representative.